

JOINT SERVICES TRIBUNE

By Joint Services Transcript (JST)



Joint Services Transcript's New Look!



The Joint Services Transcript (JST) is undergoing a major modernization to better align with traditional academic standards. The overhaul begins with the debut of a new official logo, which features a graduation cap, a scroll, and "JST" branded dog tags. These elements were specifically chosen to symbolize the transition from military service to civilian higher education.

Following the visual rebrand, the transcript itself will be redesigned to more closely mirror the format and appearance of documents issued by civilian academic institutions. This update aims to clearly illustrate how military training translates into professional academic credentials, streamlining the process for service members seeking college credit.

Our Address Has Changed!

We've Moved! To ensure delivery to our new location, please send any physical mail for Joint Services Transcript to:

Commanding Officer
 Naval Education and Training Command
 JST Operations Center N6
 130 West Ave, Suite G, Bldg 603
 Pensacola, FL 32508

Items include Official Transcripts TO JST, certifications, occupations, JST Requests, DD-214s, or any other physical correspondences sent to JST.

- [How to make updates or corrections to your JST transcript](#)
- [How to request an official transcript](#)
- [Frequently asked questions](#)
- [Academic institutions](#)

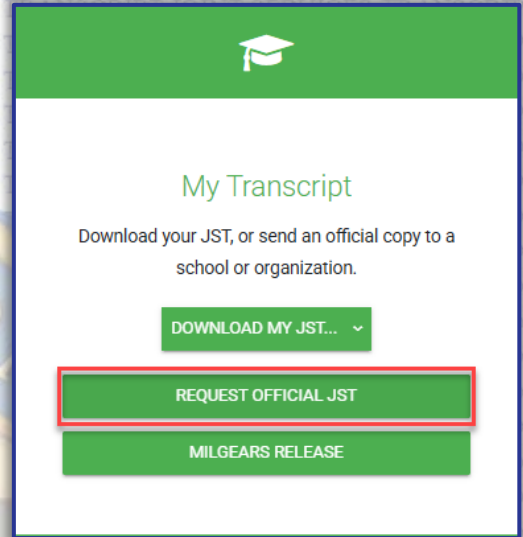
How to Order Your Official Joint Services Transcript

Navigating the system is simple. To send your official JST to a school or organization:

1. Log in to your JST account.
2. Select "Request Official JST" from the "My Transcript" tile.
3. On the "School Search" page, type the full name of the recipient. Avoid abbreviations to ensure the most accurate results.
4. Refine your search: The system will populate a dropdown list as you type. If your recipient has multiple campuses, please scroll through the list to select the correct specific address.

In addition to colleges and universities, the search tool includes various education boards, recruiting offices, and other professional organizations to streamline your application process.

If your recipient is not listed in the search results, please fill out the [Official JST Request Form](#). Once complete, log into your JST and attach it to an inquiry for processing.



Official JST Requests

Please note: To order your Official Joint Services Transcript to a school, click *just* above the line under "School Search" below. Enter the FULL name of the school (no abbreviations) on the line.

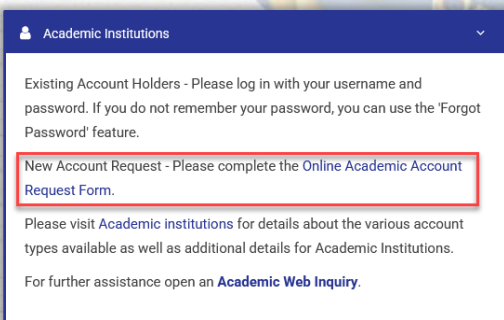
As you type the recipient's name (School, Education Board, Academic Program), any results in our system that match will appear in a drop down.

School Search

Delivery Methods

1. Online – Electronic access to Official Joint Services Transcripts (JST). School users log directly into JST site and download ordered transcripts without third parties. Schools are notified via email that transcripts are available to download.
2. U.S. Postal Service – Transcripts are sent via U.S. Postal Service. There is no tracking available. For tracking, please have your school contact jst@doded.mil for more information on accessing the transcripts electronically.

Need Access to Download Official JSTs at a School?



If you do not have an account, please go to our [New Online Academic Account Request Form](#) to submit your request.

Each new user should complete and sign the form individually.

Submit requests by completing the [Online Academic Account Request Form](#).

We strongly recommend assigning at least two users per institution to ensure coverage during absences.

If you encounter any difficulties or cannot complete the Online Academic Account Request Form, please submit an [Academic Web Inquiry](#) for further assistance.

Please Note: Shared or group accounts are strictly prohibited under Department of Defense (DoD) security regulations. Each user requiring access must have a unique login. Any accounts found to be in violation of this policy will be deactivated.

Air Force and Space Force JSTs

If you are or were a member of the Air Force or Space Force you may be eligible for a Joint Services Transcript (in addition to your [Community College of the Air Force Transcript](#)) if you have completed a course that is evaluated by the American Council on Education (ACE) Military Guide **and** recommends ACE credit (For Example: An Army, Marine Corps, Navy or Coast Guard Joint Service Course, or an Air Force or Space Force course with Upper-Level Credit evaluated by ACE.).

Please verify [here](#).

If a course that meets one or both of the options above, open a [Web Inquiry](#) or send an email to jst@doded.mil and provide the following information:

1. First Name:
2. Last Name:
3. DOB:
4. Rank Rate:
5. Rank Rate Date:
6. Active-Duty Date:
7. Full SSN: ****Please provide a good contact number for JST to call you and get this information.****
8. Course Name:
9. Course #:
10. DoDID #: Please include this to enable CAC login.

Please attach your certificates, or any other documentation, received upon completing the course that provides the date, Course Identification Number, course title and location after you have created the inquiry.

You will receive a link to view your inquiry where attachments can be added. Please note, attachment size limit is 2MB.

For all other courses, please refer to [Air University](#).

Navy Enlisted Personnel PERS Update

Effective Monday, 20 April 2026 PERS-313 Records Management Policy will no longer upload Academic Transcripts into Enlisted Navy OMPF. Due to this, JST will no longer forward official transcripts to PERS. While transcripts will no longer be filed in the permanent OMPF, they will still be added to the Academic page of your JST, which continues to transmit education data to other Navy record systems.

For questions regarding this change or your OMPF, you can reach the relevant offices through the MyNavy Career Center (MNCC):

MyNavy Career Center (MNCC)

Phone: 1-833-330-6622

Email: askmncc@us.navy.mil

Did you know?

- ✓ If you previously registered for a JST account with your military email or an email you no longer have access to, [Registering](#) again will update your information with new credentials.

Marine Corps Boot Camp Credit Reevaluation: What You Need to Know

The Marine Corps Boot Camp is currently undergoing a formal reevaluation process to update its academic credit recommendations. The Marine Corps Service Program Manager has officially submitted the course to the American Council on Education (ACE) for review, with the revised curriculum expected to be included in the upcoming 2025–2026 evaluation cycle. Once ACE finalizes its assessment and updates the ACE Military Guide, the Joint Services Transcript (JST) will receive the revised data and automatically update the transcripts of all affected Marines.

It is important to note that the JST office is not directly involved in the course or occupation evaluation process. Consequently, JST staff do not have access to specific internal timelines or granular details regarding the review. All scheduling and coordination are managed exclusively between ACE and the Service Program Manager for each respective military branch. Marines awaiting these credit recommendations do not need to take any action; your transcript will reflect the new information as soon as the evaluation cycle is complete and the data is transmitted to the JST system.

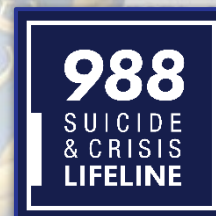
The American Council on Education (ACE)

The [ACE Military Guide](#) supports academic institutions in awarding college credit to military-connected learners based on their military training and occupations.

Through a Department of Defense (DoD) contract for the U.S. Armed Services, ACE is the sole source of information for courses and occupations evaluated for the military. The ACE Military Guide is a trusted technology platform containing courses and occupations evaluated from 1954 to present.

The Military Guide includes:

- A public Joint Services Transcript (JST) upload feature for service members and veterans
- A streamlined format for course and occupation summaries
- Detailed information for all military courses and occupations evaluated by ACE
- Multiple ways to search for courses and occupations—by service, date, ACE ID or military course number, and course or occupation title
- Evaluations conducted by college and university faculty members who are actively teaching in the areas they review



Contact Us

- [Academic Institution Web Inquiry](#)
- [Service Member Web Inquiry](#)
- Army Account Issues: usarmy.knox.tradoc.mbx.armyu-access-jst@army.mil
- Mailing/Postal Address:
 - Commanding Officer
 - Naval Education and Training Command
 - JST Operations Center N6
 - 130 West Ave, Suite G, Bldg 603
 - Pensacola, FL 32508
- Email: jst@doded.mil
- Fax – 850.473.6013



Did you know?

In the last fiscal year, JST issued more than **383,000** Official Transcripts to academic institutions, while over **2,750,000** Unofficial Transcripts were accessed online. Academic institutions can upload JSTs to the **ACE Military Guide** to view related exhibits and document their credit award decisions. For more information or to create an institutional account, visit www.acenet.edu/militaryguide.